Joining a Zoom Meeting

iCON Digital Health Literacy, 2021









Acknowledgements

This digital health literacy curriculum was developed by The University of British Columbia's interCultural Online health Network (iCON).

iCON is supported by the B.C. Ministry of Health's *Patients as Partners* initiative.

iCON has been working with multicultural communities for over 10 years.

iCON helps people with chronic disease self-management.

iCON also helps people develop digital literacy in order to access, assess, and use health resources online.







Webinar outline:

- What is Zoom? How can it support your health management?
- Installing Zoom
- Joining and Leaving a Meeting
- Joining a Meeting Without Installing Zoom
- Summary



What is Zoom? How can it support your health management?



Zoom Meetings (usually just called **Zoom**) is a web-based communications program developed by Zoom Video Communications Inc.

Zoom is one of several commonly used software programs for video meetings.



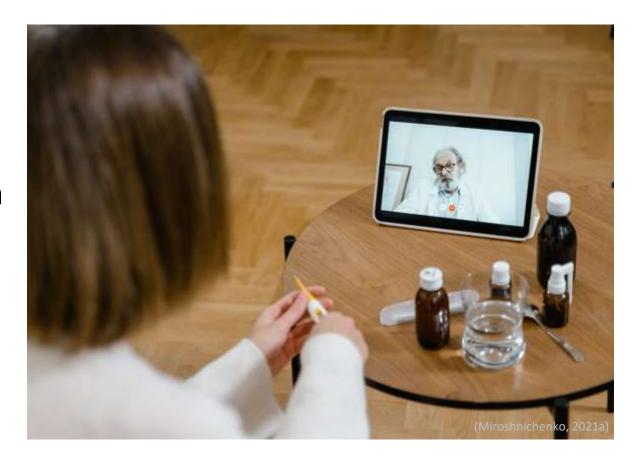
Free video meetings on your computer and phone



- Free video meetings on your computer and phone
- Schedule your own call for free using the free Zoom plan



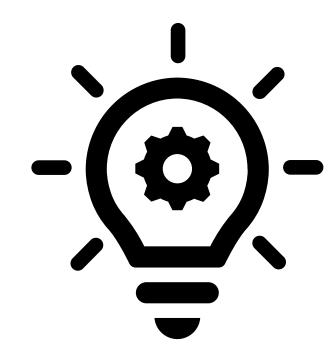
- Free video meetings on your computer and phone
- Schedule your own call for free using the free Zoom plan
- Doctor appointments from home



- Free video meetings on your computer and phone
- Schedule your own call for free using the free Zoom plan
- Doctor appointments from home
- Stay in contact with people while staying safe



Note: in today's digital world, it is important to remember basic internet security tips, such as not sharing your password with anyone!



How can you use Zoom to support your health management?

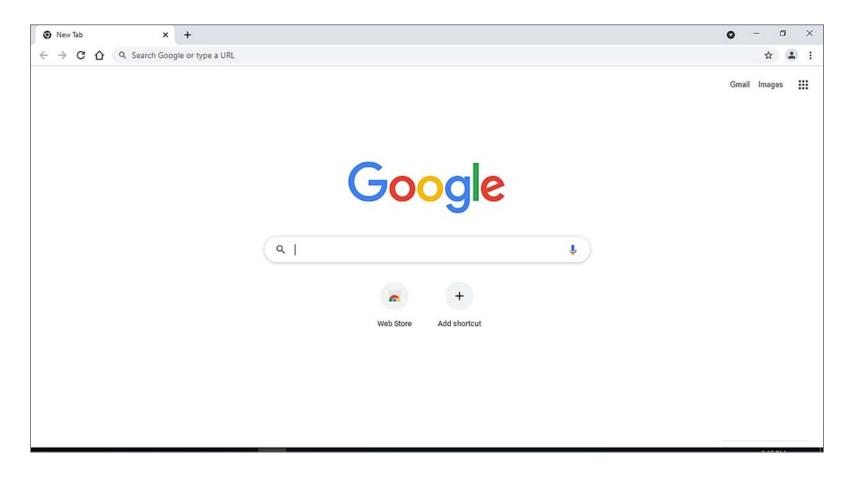
- Accessing health webinars
- Doctor appointments from home, especially for quick requests like:
 - Renewing a prescription
 - A regular check-in about your chronic health conditions
 - Getting a referral to a specialist
- Accessing virtual care visits. Ask your health care provider if a virtual care visit is appropriate for the meeting
- Support groups for your chronic condition

How to Install Zoom



1. Go to the internet using your browser.





You can use different internet browsers. Here are some common examples:



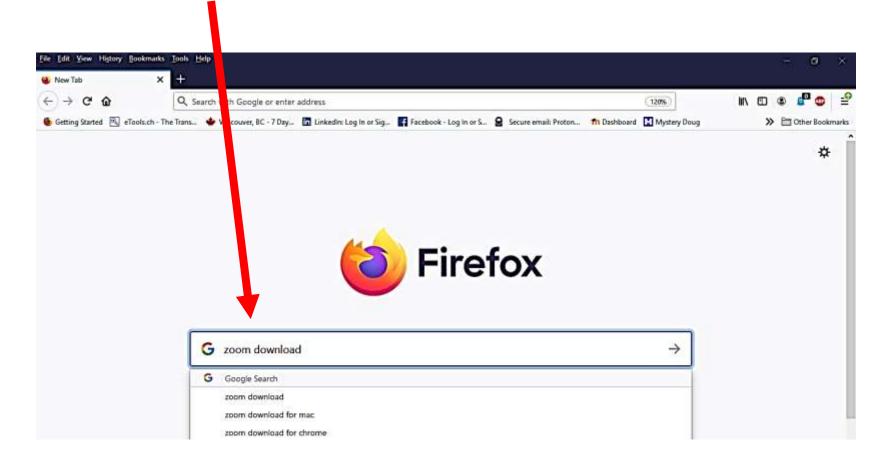




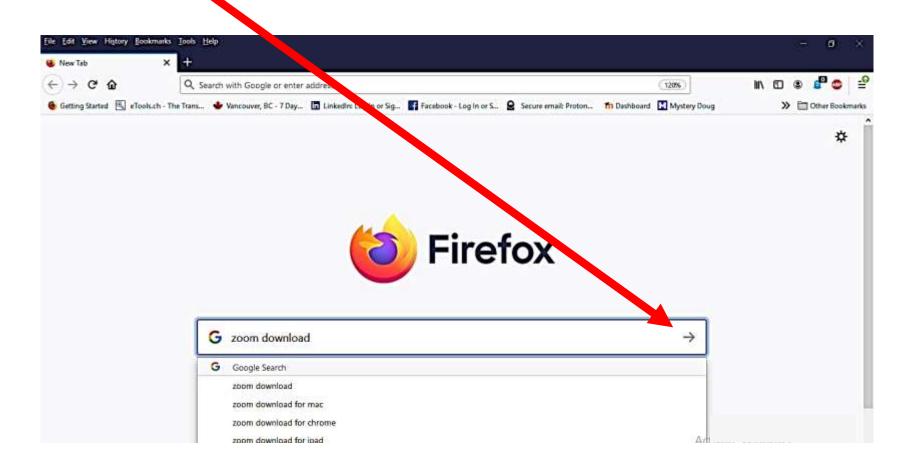




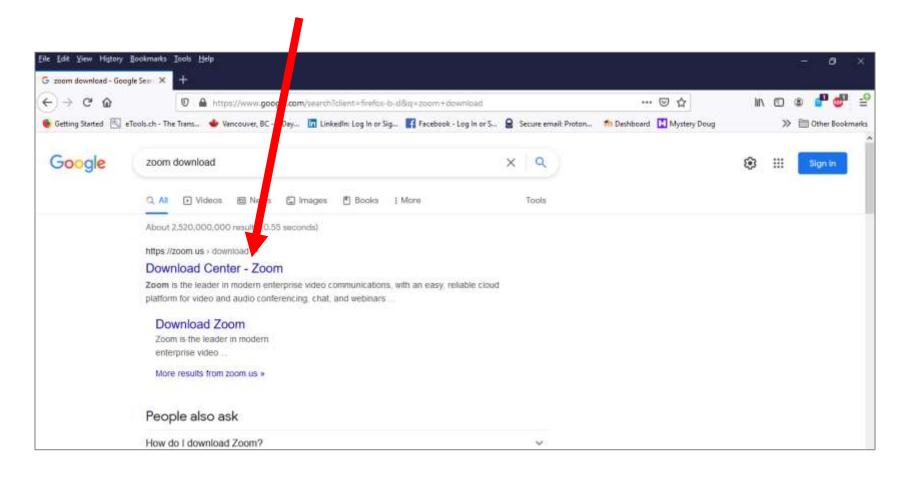
2. Type "Zoom download" in the search bar.



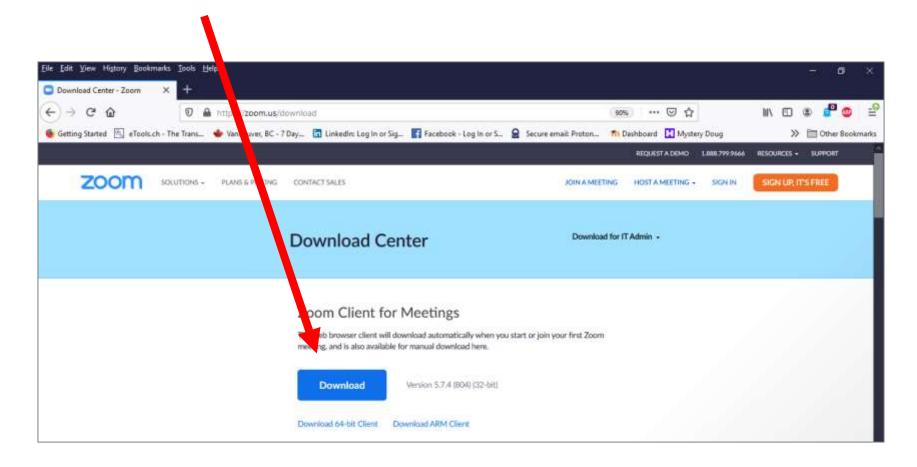
3. Click "Enter" or the search icon. Q



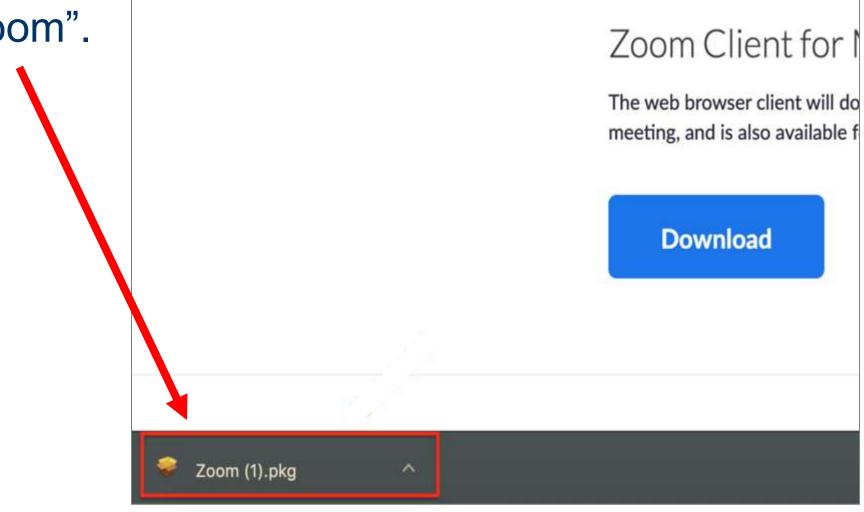
4. Click "Download Centre - Zoom".



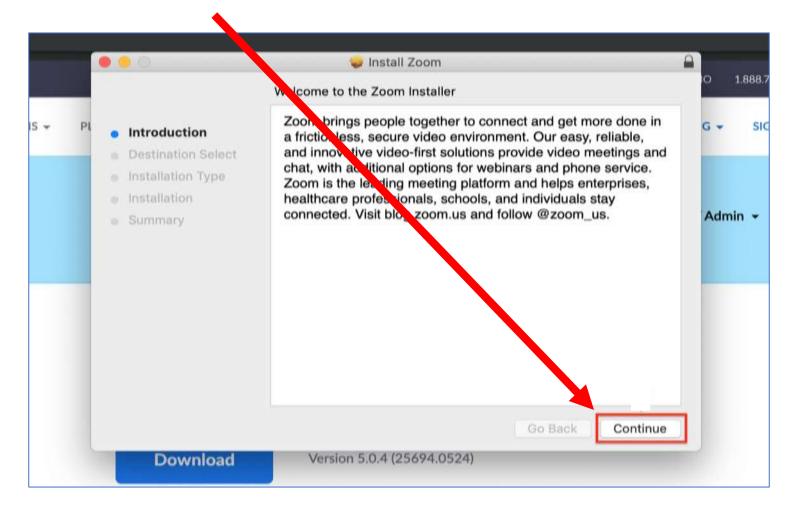
5. Click "Download".



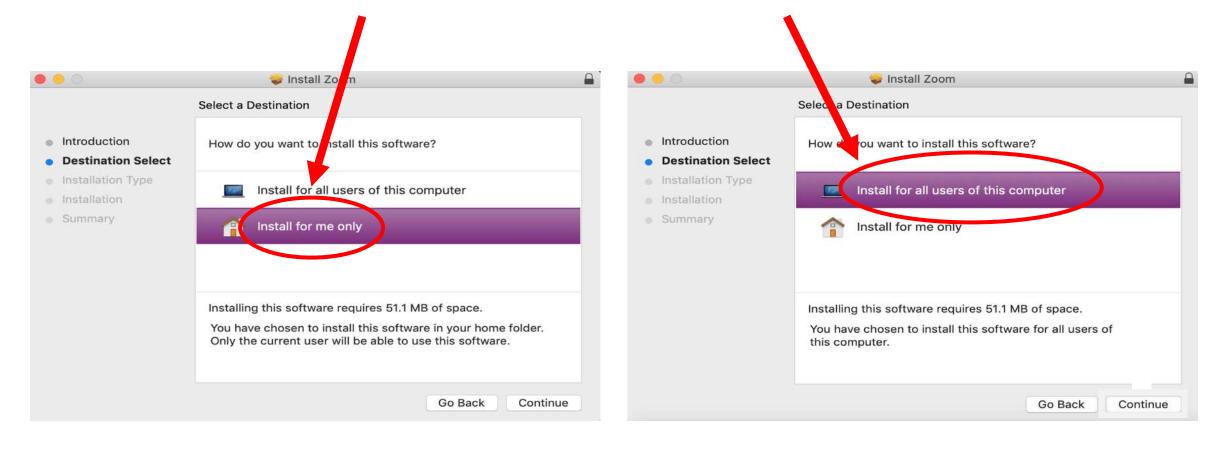
6. Click "Zoom".



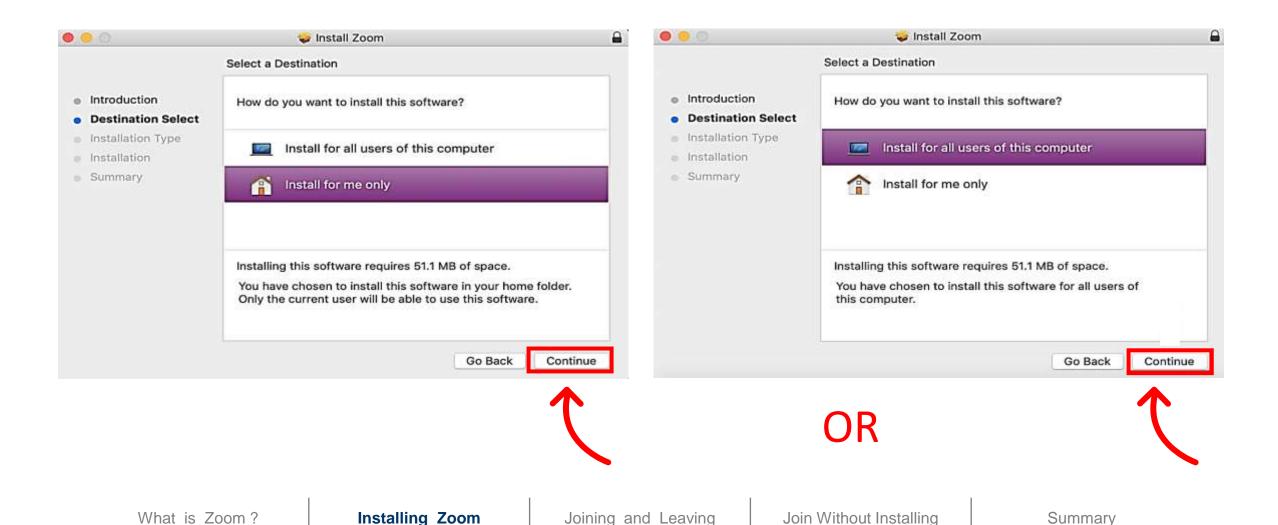
7. Click "Continue".



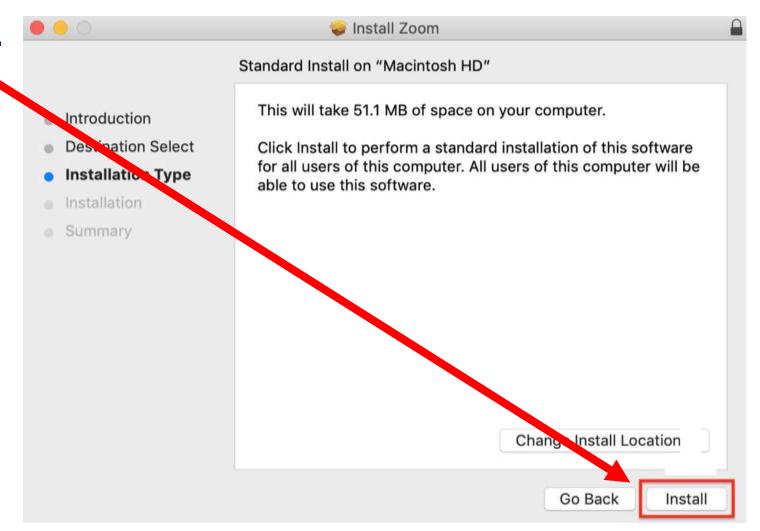
8. Choose "me only" **OR** "all users of this computer".



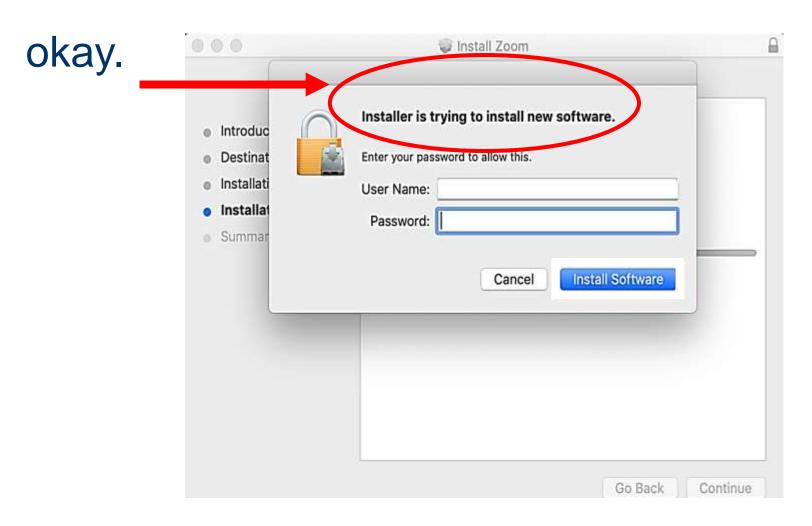
9. Click "Continue".



10. Click "Install".

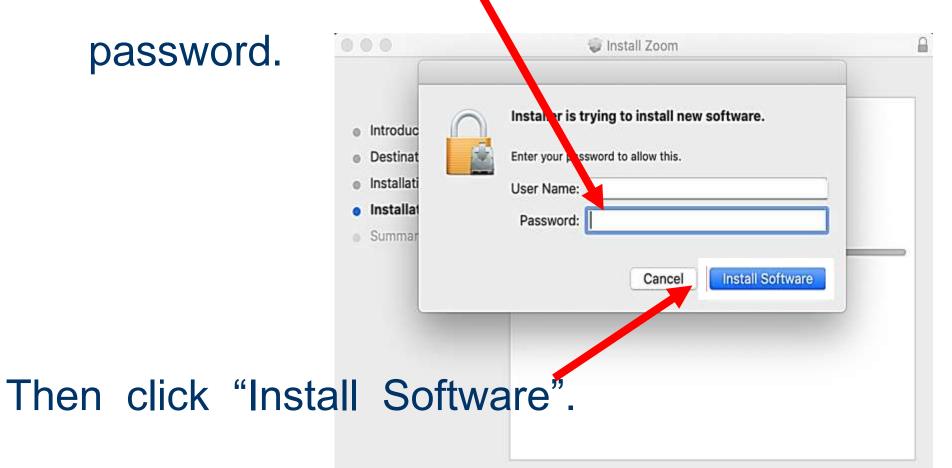


11. Your computer will ask you if this download is

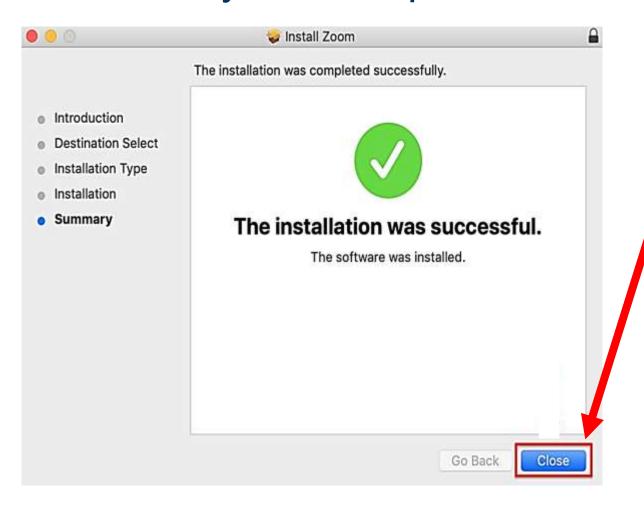


12. Type your computer password, NOT your Zoom

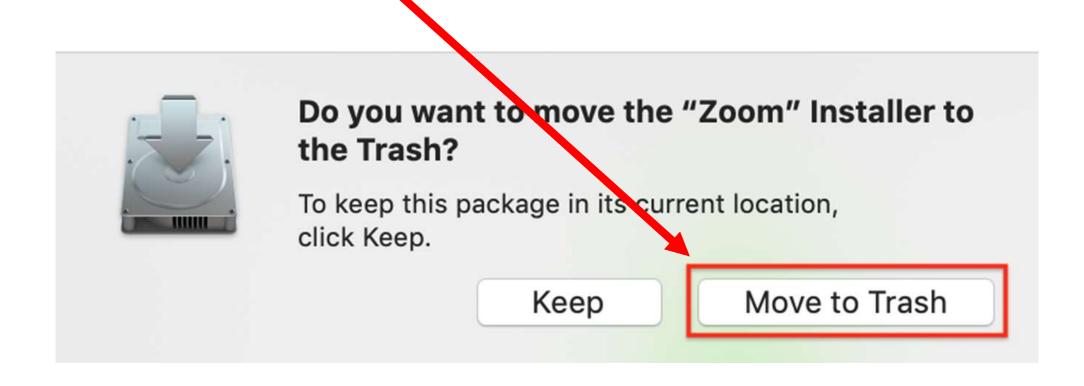
password.



13. Now Zoom is on your computer. Click "Close".



14. Click "Move to Trash". This will not delete Zoom.



• Use the internet ____ to go to





• Use the internet ____ to go to





Download Zoom



• Use the internet ____ to go to





Download Zoom



Install zoom



What is Zoom? Joining and Leaving **Installing Zoom** Join Without Installing Summary

• Use the internet ____ to go to





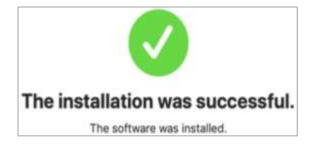
Download Zoom



Install zoom



• After **zoom** is installed,



click



What is Zoom? **Installing Zoom**

Join Without Installing

Summary

Joining and Leaving a Meeting



Video: How to Join a Zoom Meeting

Click this link: https://www.youtube.com/watch?v=hlkCmbvAHQQ



A Zoom link looks like this:

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

A Zoom link can come in an e-mail.



From: Markemailaddress@gmail.com

To: Annaemailaddress@protonmail.com

Subject: Zoom meeting

Hello Anna,

Join the Zoom meeting.

Open the link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTlFCS2s2UT09

Thank you.

Mark

A Zoom link can be in a computer document.



Hello Ms. Smith,

FirtName LastName is inviting you to a scheduled Zoom meeting.

Topic: Doctor appointment

Join from PC, Mac, Linux, iOS or Android: https://zoom.us/j/6866885879

Or iPhone one-tap:

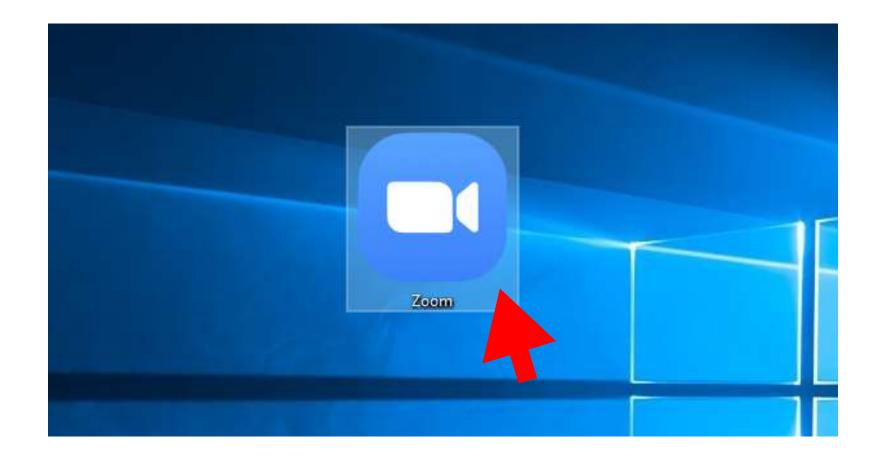
US: +16234006833,,6862345879# or +16424369923,,6822485879#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

Meeting ID: 684 665 5379

1. Open Zoom on your computer.

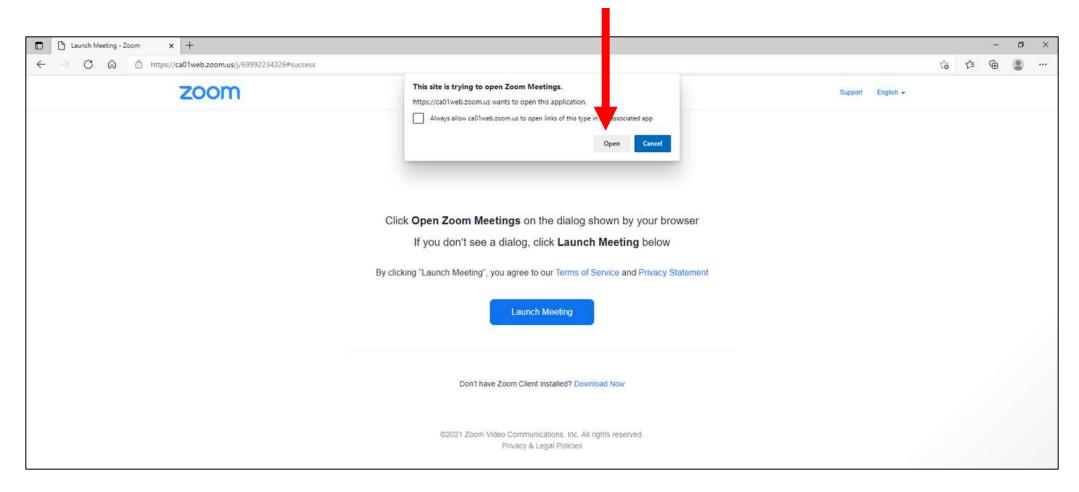


2. Open the link.

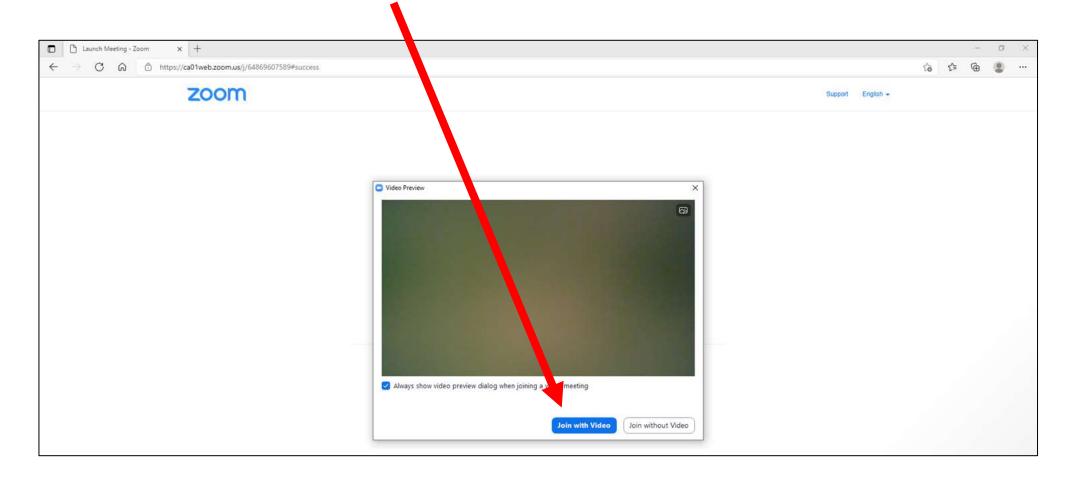
https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

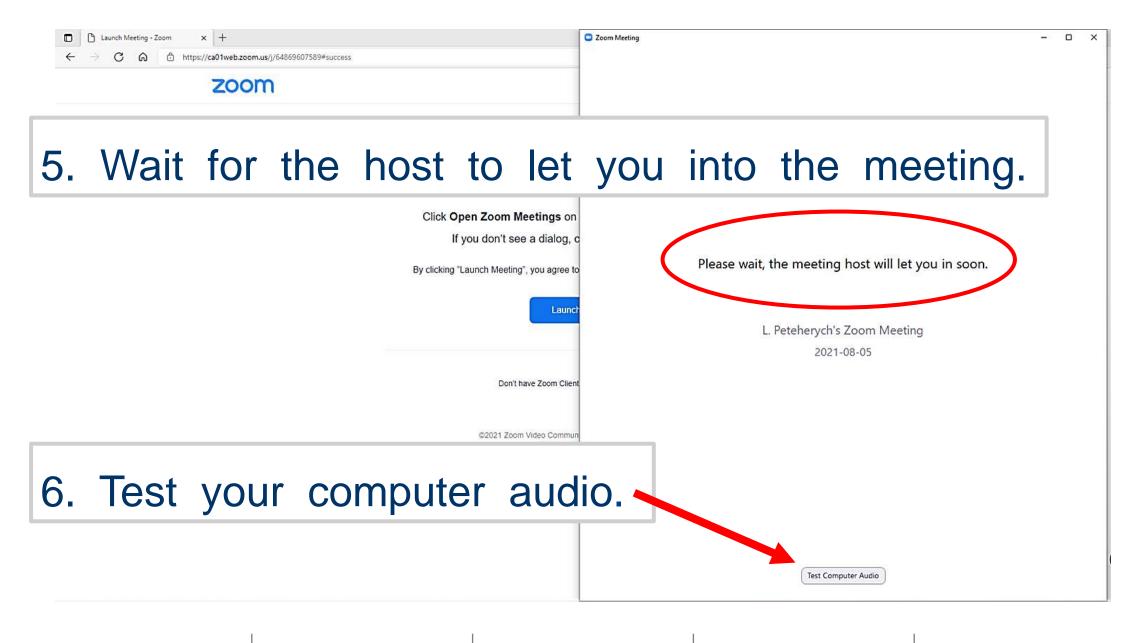


3. Zoom will open. Click "Open".



4. Click "Join with Video".

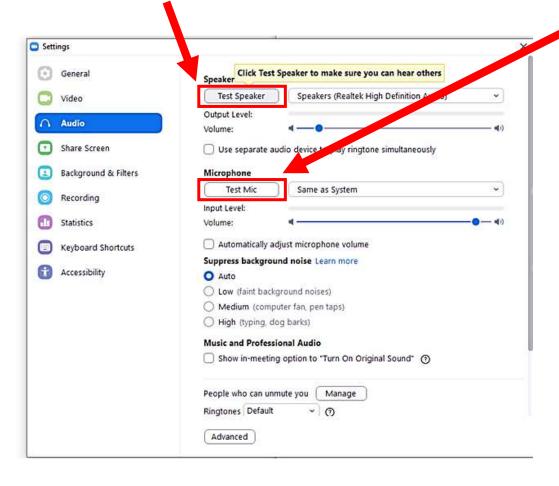




Test your speaker. **◄** »

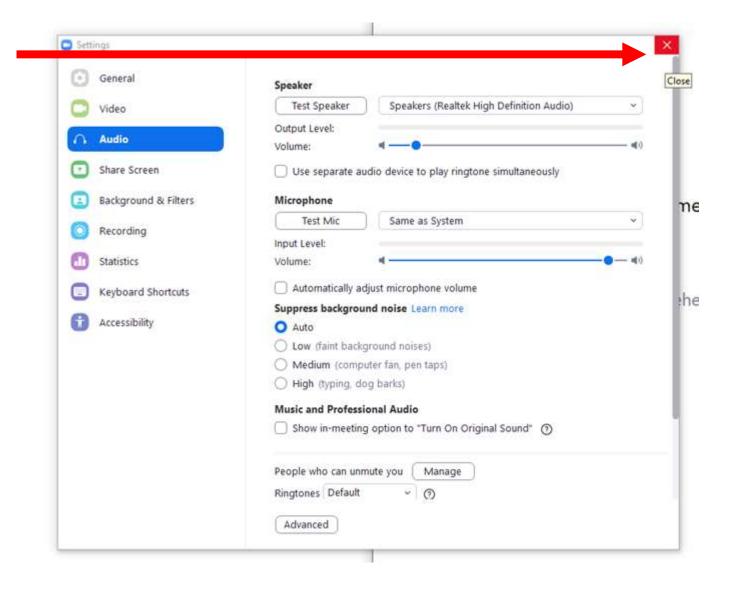
Test your mic. •



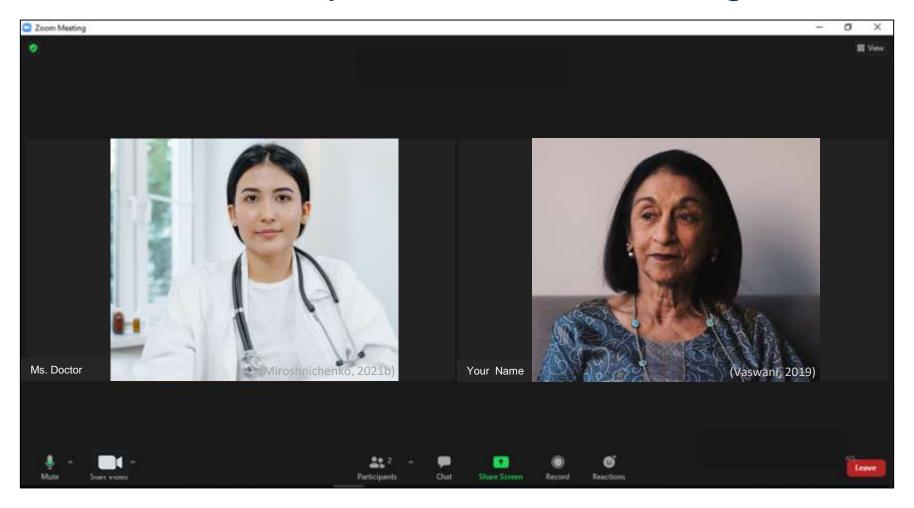


What is Zoom? Joining and Leaving Join Without Installing Installing Zoom Summary

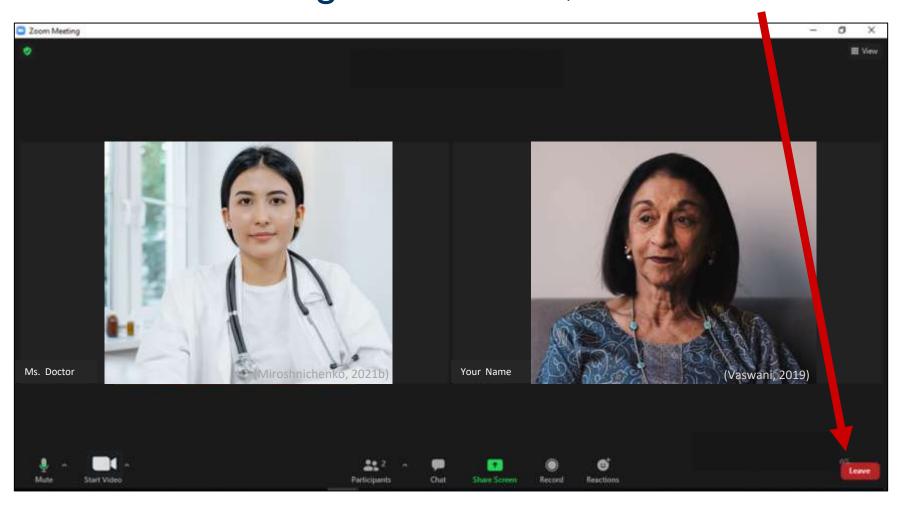
7. Close the box.



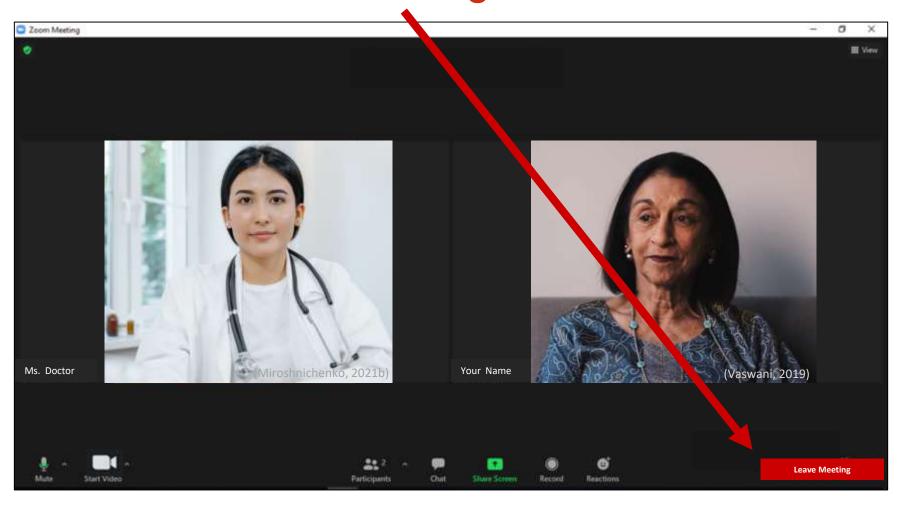
8. The host will let you into the meeting.



9. When the meeting is finished, click Leave.



10. Next, click Leave Meeting.



Open a Zoom link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

Open a Zoom link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

Join the meeting.

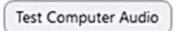
Join with Video

• Open a Zoom link. https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

Join the meeting.

Join with Video

• Test your speaker and microphone.







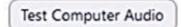
Open a Zoom link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

Join the meeting.

Join with Video

Test your speaker and microphone.





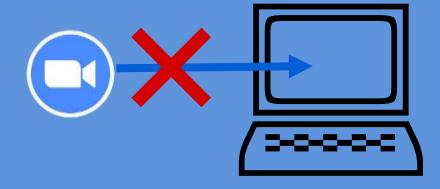


Leaving the meeting.

Leave Meeting

How to Join a Meeting Without Installing Zoom





You can join from your internet browser:





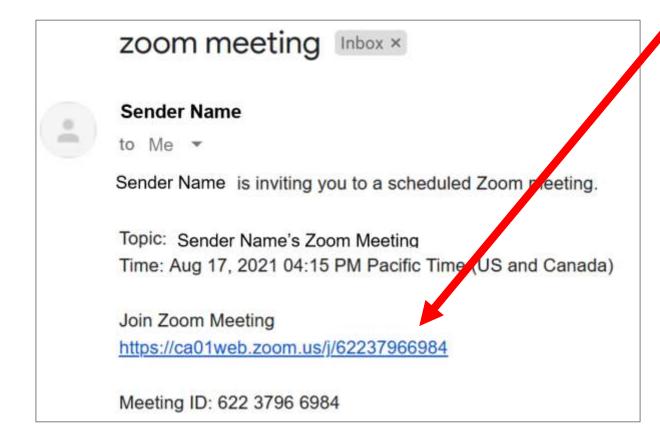






1. Open your email. 2. Click on the Zoom link.

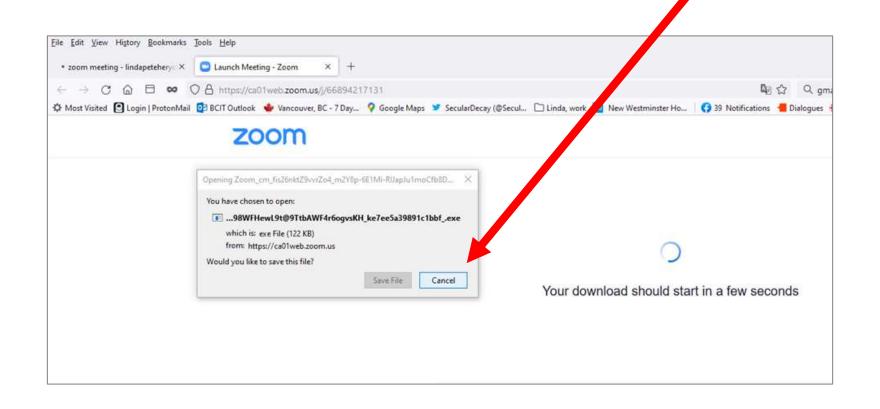




Installing Zoom Joining and Leaving Join Without Installing What is Zoom? Summary

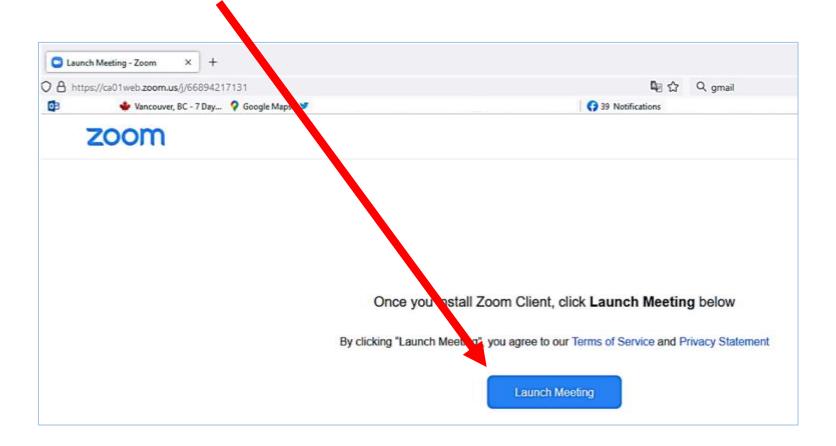
3. Zoom will try to download. Click Cancel



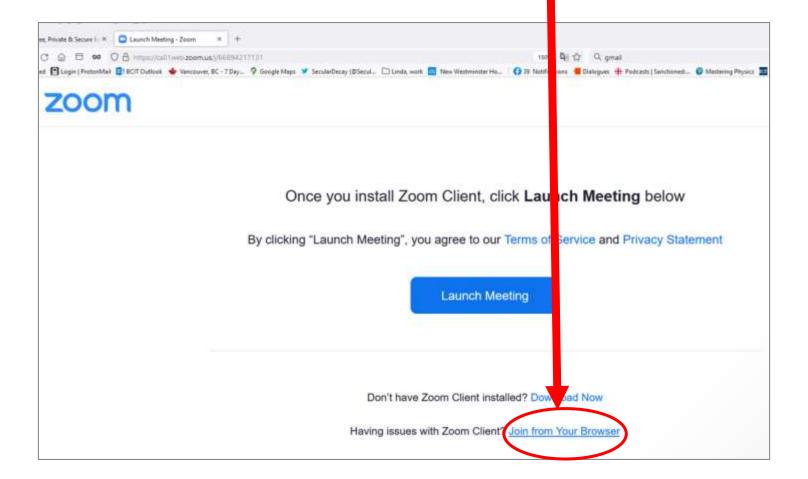


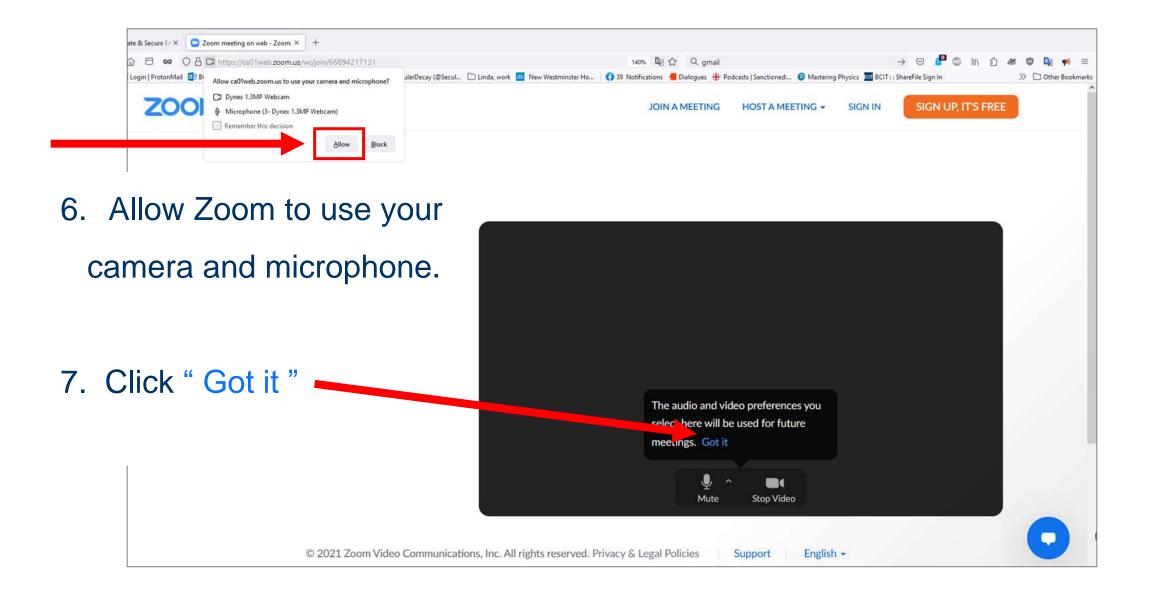
What is Zoom? Joining and Leaving **Join Without Installing** Installing Zoom Summary

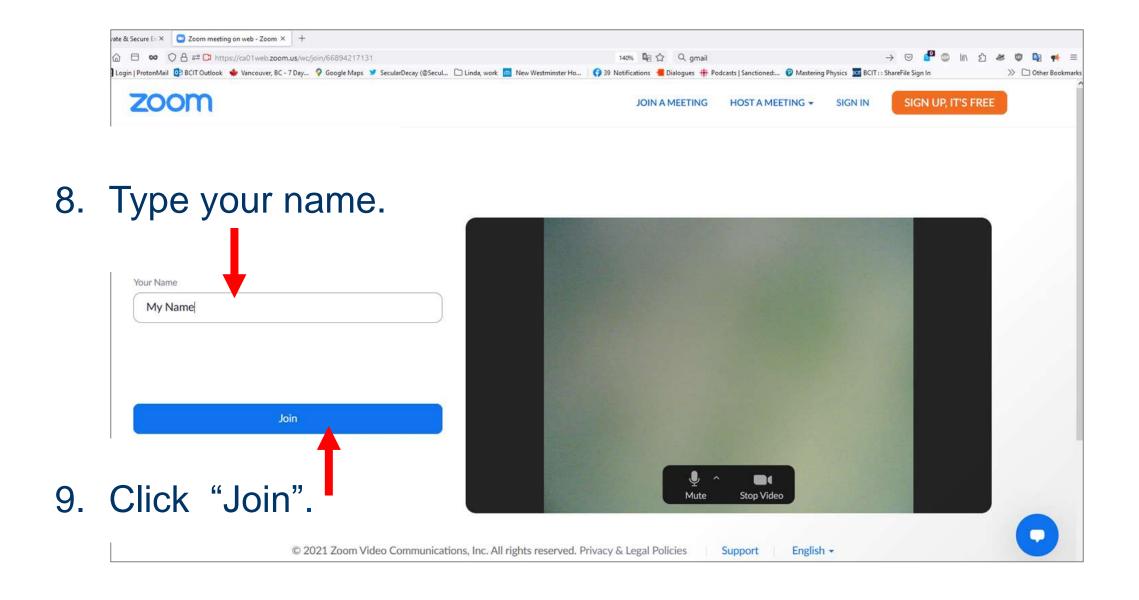
4. Click "Launch Meeting".



5. Click "Join from Your Browser"

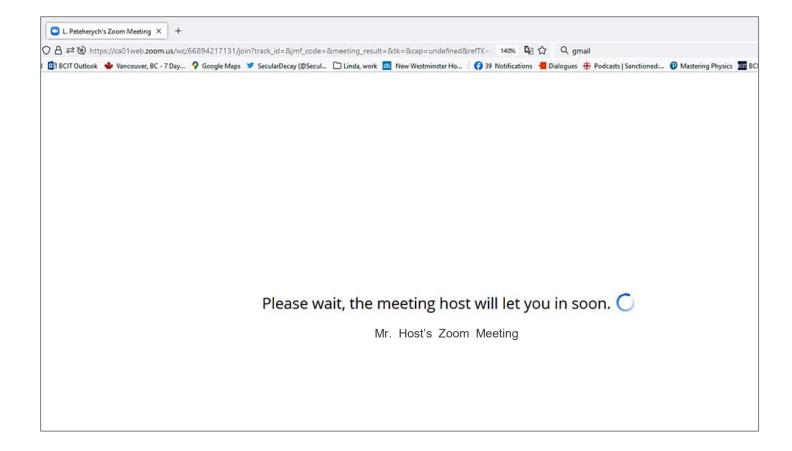


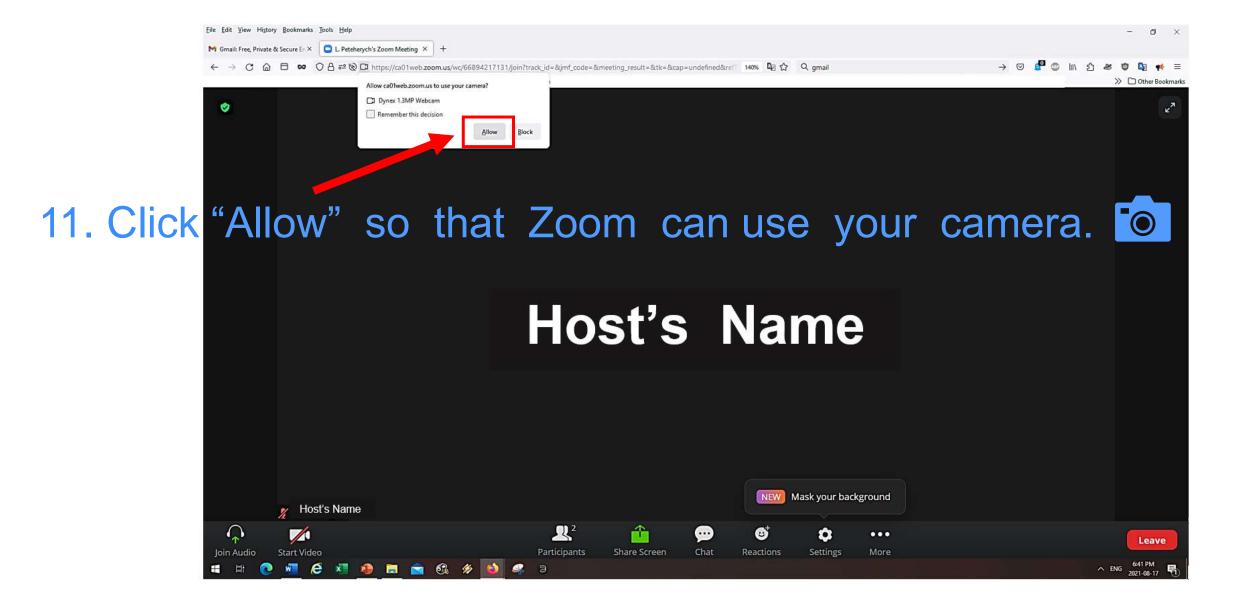




10. Wait for the host to let you into the meeting.







Now you are in the meeting.

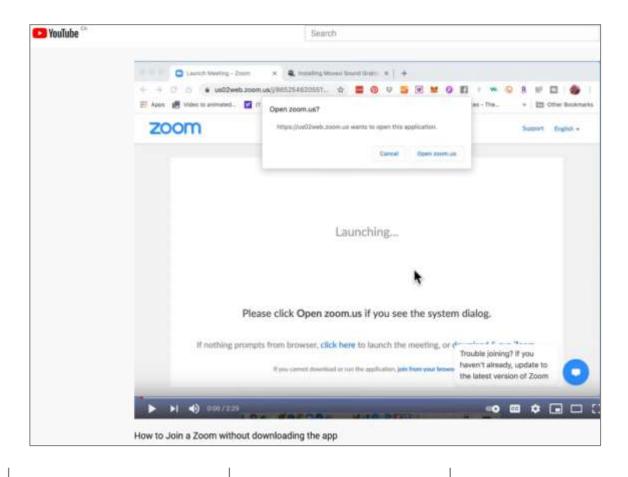


Click on the link or enter it in your browser to watch this video:

https://www.youtube.com/watch?v=cNfd6xqT9A0

The information in this video is mostly the same as the information in this presentation.

Your computer or phone might be a little different also.



• Open a Zoom link. https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

• Open a Zoom link. https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

· Cancel the download.

Cancel

Open a Zoom link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

Cancel the download.

Cancel

Launch the Meeting

Launch Meeting

Open a Zoom link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

Cancel the download.

Cancel

Launch the Meeting



Join from Your Browser



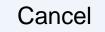




Open a Zoom link.

https://ca01web.zoom.us/j/69967006886?pwd=VUNFalpXaWxDSzhyQ1VRTIFCS2s2UT09

· Cancel the download.



Launch the Meeting



Join from Your Browser







• Allow Zoom to use your camera and microphone.





Summary



We learned:

Zoom is for meetings on your computer or cell phone.

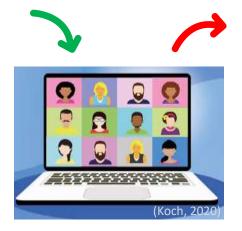


(Erol, 2020)

How to install Zoom on your computer.



How to join and leave Zoom meetings.



Joining a meeting without installing Zoom.



Questions ?

Zoom is for meetings on your computer or cell phone.

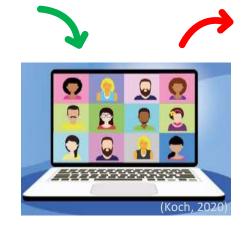


(Erol, 2020)

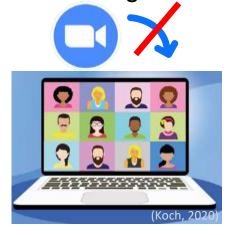
How to install Zoom on your computer.



How to join and leave Zoom meetings.



Joining a meeting without installing Zoom.



Examples of Free Resources for Health Management using Zoom

- iCON chronic disease management Zoom webinars (https://iconproject.org/events/)
 - Visit our website for upcoming events! Past webinar health topics include coping with chronic conditions at home, arthritis and osteoporosis, stroke, cardiovascular disease and diabetes, health eating, and many more!
- Self Management BC virtual programs (https://www.selfmanagementbc.ca/virtualself-managementprograms)
 - A series of 6 Zoom workshops on self management topics including chronic conditions, chronic pain, diabetes, and cancer
- Pain BC online pain support and wellness groups (https://painbc.ca/about/programs/pain-support-wellness-groups)
 - Zoom support groups hosted by a peer facilitator that support participants in feeling empowered by being in a community of people with a shared experience and provide information and learning about pain and coping
- Family Caregivers of BC virtual support groups (https://www.familycaregiversbc.ca/family-caregiver-support-groups/)
 - Zoom support groups that connect people across BC twice a month around a mutual experience of caregiving for a family member or friend

Sources

- Bernazzani, S. (2020, March 5). *Everything You Need to Know About Using Zoom*. Retrieved November 20, 2020, from https://www.owllabs.com/blog/zoom
- Boyarsky, K. (n.d.). Everything You Need to Know About Hosting Zoom Webinars. Retrieved November 20, 2020, from https://www.owllabs.com/blog/zoom-webinar
- Edwards B. J. (2020). *How to Mute Yourself on a Zoom Call*. How-To Geek. Retrieved November 30, 2020, from https://www.howtogeek.com/670311/how-to-mute-yourself-on-a-zoom-call/
- Zoom (2020). Comprehensive Guide to Educating Through Zoom. Retrieved November 30, 2020 from https://zoom.us/docs/doc/Comprehensive%20Guide%20to%20Educating%20Through%20Zoom.pdf
- Zoom (2020). Download Center. Retrieved November 30, 2020 from https://zoom.us/download
- Zoom (n.d.). How Do I Host A Video Meeting? Retrieved November 30, 2020, from https://support.zoom.us/hc/en-us/articles/201362613-How-Do-I-Host-A-Video-Meeting-
- Zoom (2020). How to Join a Zoom Meeting. Retrieved November 30, 2020 from https://www.youtube.com/watch?v=hlkCmbvAHQQ

Sources

- Zoom (2020). How to Schedule a Zoom Meeting. Retrieved November 30, 2020, from https://www.youtube.com/watch?v=LE2w9tRpF4landfeature=emb_title
- Zoom (2020). Joining and Configuring Audio and Video in Zoom. Retrieved November 30, 2020 from https://www.youtube.com/watch?v=-s76QHshQnYandfeature=emb_title
- Zoom (n.d.). Video Conferencing, Web Conferencing, Webinars, Screen Sharing. Retrieved November 20, 2020, from https://zoom.us/features
- Zoom (2020). Zoom. Retrieved November 30, 2020 from https://zoom.us/

Image Credits

- Author unknown. (n.d.). Zoom Clip Art Video Conferencing. Retrieved from: https://www.pinclipart.com/pindetail/ibhxxJb_fa-c-b-zoom-clip-art-video-conferencing/
- Erol, H. (2020). [No title]. Retrieved from: https://pixabay.com/illustrations/phone-screen-device-video-call-5615121/.
- Koch, A. (2020). [No title]. Retrieved from: https://pixabay.com/illustrations/video-conference-online-home-office-5167472/.
- Miroshnichenko, T. (2021a). *Woman in White Long Sleeve Shirt Holding Yellow Pencil*. Retrieved from: https://www.pexels.com/photo/woman-in-white-long-sleeve-shirt-holding-yellow-pencil-8376176.
- Miroshnichenko, T. (2021b). Woman in White Scrub Suit Sitting at the Table. Retrieved from: https://www.pexels.com/photo/woman-in-white-scrub-suit-sitting-at-the-table-8376281/.
- Montgomery, C. (2020.) Zoom call with coffee. Retrieved from: https://unsplash.com/photos/smgTvepind4.
- Rana, R. (2020). *Me chatting to my sister and the family in the UK from a beach in Alibag on the first day of 2020*. Retrieved from: https://unsplash.com/photos/WENBRUAh7W8.
- Shvets, A. (2020a). People on a Video Call. Retrieved from: https://www.pexels.com/photo/people-on-a-video-call-4226140/.
- Shvets, A. (2020b). People on a Video Call. Retrieved from: https://www.pexels.com/photo/people-on-a-video-call-4225920/.
- Swift, T. (2021). *Businesswoman checking smartphone while using laptop*. Retrieved from: https://www.pexels.com/photo/businesswoman-checking-smartphone-while-using-laptop-6913714/.
- Vaswani, A. (2019). [No title]. Retrieved from: https://unsplash.com/photos/1CoyeOsvqG4.
- Note: screen captures were provided by Peteherych, L on slides 10-24, 32, 34-36, 38-42, 53-61

Thank you again to:









© 2020 The University of British Columbia.

The work is licensed under Creative Commons Attribution-Non-Commercial-No Derivatives 4.0 International License (http://creativecommons.org/licenses/by-nc-nd/4.0/).

It was created by UBC Digital Emergency Medicine. For permissions to use this work for commercial purposes please contact The University of British Columbia's University-Industry Liaison Office.